

Omar Soliman

Senior Web Developer

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CAREER SUMMARY

Goal oriented person, very eager to learn and seeking to become an expert in my field. If you work with me you will find that I am a very passionate team player and self-motivated that doesn't micromanage, but becomes an ideal for his team, I don't shy away from delegating. Wherefore.

I've joined Sumerge Software Solutions since 2013 as a Applications support engineer, I supported a project called School eConnect, it's a school management system application which link the admin, teachers, students and parents, I solved all the application problems and also created new modules for the clients.

Then I worked as an Associate software engineer in Sumerge, to work on more projects and to redesign the School eConnect using newer technologies, algorithms and architecture.

Then I worked as a UI and UX developer, and then I worked as a Software Engineer in Sumerge.

And now I'm working as Senior Web Developer in Mediair DG

I would like to find a position where I could use the skills I have developed over the years, improve them and build new ones.

EXPERIENCE

Mediair DG, Zamalek, Giza— *Senior Web Developer*

May 2016 - PRESENT

- Develops software solutions by studying information needs; conferring with users; studying systems flow, data usage, and work processes; investigating problem areas; following the software development lifecycle.
- Determines operational feasibility by evaluating analysis, problem definition, requirements, solution development, and proposed solutions.
- Documents and demonstrates solutions by developing documentation, flowcharts, layouts, diagrams, charts, code comments and clear code.
- Prepares and installs solutions by determining and designing system specifications, standards, and programming.
- Improves operations by conducting systems analysis; recommending changes in policies and procedures.
- Updates job knowledge by studying state-of-the-art development tools, programming techniques, and computing equipment; participating in educational opportunities; reading professional publications; maintaining personal networks; participating in professional organizations.
- Protects operations by keeping information confidential.
- Provides information by collecting, analyzing, and summarizing development and service issues.
- Accomplishes engineering and organization mission by completing related results as needed.
- Supports and develops software engineers by providing advice, coaching and educational opportunities.

Sumerge Software Solutions, Dokki, Giza— *SOFTWARE ENGINEER*

SEPTEMBER 2015- MAY 2016

- Performs technical tasks including programming, unit testing, system integration and support.
- Documents developed software programs.
- Participates in system analysis and design.
- Participates in project estimation and planning.
- Performs products installation and configuration.
- Conducts customer training on software programs.
- Investigates, introduces, advises and educates others on tools, technologies, and methodologies.
- Compares and articulates alternative approaches to a design, and implements technical solutions that meet initial requirements.

Sumerge Software Solutions, Dokki, Giza — *ASSOCIATE SOFTWARE ENGINEER*

SEPTEMBER 2014– SEPTEMBER 2015

- Provide support to clients related to technical and operational aspects of products, including troubleshooting, ticketing system updates, support case acknowledgements, provisioning activities, etc...
 - Offer alternative solutions where appropriate with the objective of retaining clients' business
 - Identify and escalate priority issues per client specifications; redirect problems to appropriate resource
 - Provide necessary information, observations, logs and all required support to respective resources to diagnose a reported or an escalated case
 - Provide guidance to clients in the use of products.
- Improve products performance by identifying problems; recommending changes.
- Monitor and ensure compliance with service level agreements.
 - Prioritize and resolve open cases
 - Improve client references by writing and maintaining documentation.
 - Participate in development of client training programs by identifying learning issues

Sumerge Software Solutions, Dokki, Giza — *APPLICATION SUPPORT ENGINEER*

JULY 2013 – SEPTEMBER 2014

- Provide support to clients related to technical and operational aspects of products, including troubleshooting, ticketing system updates, support case acknowledgements, provisioning activities, etc...
 - Offer alternative solutions where appropriate with the objective of retaining clients' business
 - Identify and escalate priority issues per client specifications; redirect problems to appropriate resource
 - Provide necessary information, observations, logs and all required support to respective resources to diagnose a reported or an escalated case
 - Provide guidance to clients in the use of products.
- Improve products performance by identifying problems; recommending changes.
- Monitor and ensure compliance with service level agreements.
 - Prioritize and resolve open cases
 - Improve client references by writing and maintaining documentation.
 - Participate in development of client training programs by identifying learning issues

KEY PROJECTS

School eConnect

- **Description:** It is a deliberate and comprehensive user-friendly system that offers numerous features to students, parents, teachers, and school management. It presents a well-organized and effective collaboration tool between all parties
- **Role:** Software Engineer and Support Software Engineer

Mortgage Finance Fund

- **Description:** This is a governmental organization responsible for mortgage finance funding. This phase was aimed to design a self-service portal for applicants to apply for subsidies online. Features included subsidy inquiry, subsidy calculation and bill payment gateway integration
- **Role:** UX and UI designer

Delivery Masr

- **Description:** Website and Mobile application for all restaurants and food chains in Egypt where the user can check what he want to eat and make his orders online with a lot of new features
- **Role:** UX and UI designer

National Security Organization

- **Description:** An internal social media system so as all the organization can chat and share posts, events, photos, videos and comments with each other
- **Role:** Software Engineer

Sumerge Software Solutions Website

- **Description:** A website for Sumerge Software Solutions company
- **Role:** Software Engineer

NEO Productions Website

- **Description:** A website for NEO Productions company using WordPress
- **Role:** Software Engineer

The Spotmall Website

- **Description:** A website for the mall using WordPress
- **Role:** Software Engineer

A lot of other Wordpress websites:

- You can check them in this link: omarsoliman.github.io/#/portfolio

TECHNICAL SKILLS

PHP, SQL, Bootstrap, Frontend Development, User Interface Development techniques, User Experience Development techniques, Wordpress, Symfony, MVC Frameworks, HTML, CSS, Javascript, IBM Filenet Content Manager, IBM Content Navigator, Mobile development, JQuery , Magento, IBM File Manager, IBM Portal

Other qualifications

Office (Word, Excel, Outlook, PowerPoint), Adobe Photoshop, Adobe InDesign, Adobe Illustrator

FUNCTIONAL SKILLS

Self-Confidence

Hard worker

Very good communication skills

Ability to learn new technologies

Ability to be part of a team

Ambitious

Responsible

Graphic design

Ability to travel and work out office

EDUCATION

Modern Science & Arts University, 6th October — *Good*

February 2013

Graduation project

Voronoi Diagrams build a web based application which is used to view restaurants menus, locations, prices, reviews and google maps services in addition to using Voronoi diagrams to enhance the search and make it faster.

PERSONAL INFORMATION

Nationality

Egyptian

Date of birth

Sep, 19, 1990

Military Status

Exempted